



**Mercy Regional Medical Center**  
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## **2014-2016 Community Health Needs Assessment Implementation Plan**

*Adopted by the Community Health Partners Regional Medical Center, d/b/a Mercy Regional Medical Center Board of Trustees in August 2013*

### **INTRODUCTION**

Community Health Partners Regional Medical Center, d/b/a Mercy Regional Medical Center (“MRMC” or “Hospital”) is a 338-bed, full-service hospital providing inpatient, outpatient and ancillary health care services. MRMC, along with local health, education, social service, non-profit and governmental agencies participated in a Community Health Needs Assessment (“CHNA”) conducted for Lorain County and surrounding areas. The detailed process, participants and results are available in MRMC’s Community Health Needs Assessment Report which is available at <http://www.mercyonline.org/>.

This Community Health Needs Assessment Implementation Plan will address the significant community needs identified through the CHNA. The Plan indicates which needs MRMC will address and how, as well as which needs MRMC won’t address and why. Beyond the programs and strategies outlined in this plan, MRMC will address the health care needs of the community by continuing to operate in accordance with its mission to extend the healing ministry of Jesus by improving the health of its communities with emphasis on the poor and under-served. This includes providing care for all individuals regardless of their ability to pay.

The strategies and tactics of this Implementation Plan will provide the foundation for addressing the community’s significant needs between 2014 and 2016. However, MRMC anticipates that some of the strategies, tactics and even the needs identified will evolve over that period. MRMC plans a flexible approach to addressing the significant community needs that will allow for adaption to changes and collaboration with other community agencies.

### **EXECUTIVE SUMMARY**

#### **Background and Process**

MRMC determined that it would be most efficient for it to develop its community health needs assessment by building upon efforts previously undertaken in Lorain County to assess health needs and develop strategies to address those needs. MRMC, along with the 3 general health districts and other leading health, education, social service, non-profit and governmental agencies participated in the 2011 Lorain County, Ohio Health Assessment Project. The results of this project were analyzed against historical and comparative data and then shared with key leaders in the community as well as groups in the community itself for additional feedback. This resulted in the creation of the CHNA.

Additionally, MRMC partnered with Elyria Memorial Hospital Healthcare in engaging community leaders to solicit their input and expertise in prioritizing the Significant Needs of the community that were identified through the CHNA. Finally, MRMC further prioritized the Significant Needs of the community by asking its leaders to rate each need in terms of how it fits in with MRMC’s mission and MRMC’s ability to impact that need.

The process of performing the community health needs assessment, data sources consulted, development of the Significant Needs and their prioritization and the list of participants is explained in detail in MRMC’s CHNA Report which is available at <http://www.mercyonline.org/>.

## Significant Needs

The Significant Needs were ranked by community leaders (on the criteria below), and since there was recognition that all criteria are important, but not all of equal importance, the criteria were weighted as follows:

Size of Population Affected	4
Severity of Health Need	3
Availability to Evaluate Outcomes	2
Community Capacity	1

MRMC leaders then prioritized the Significant Needs based on terms of how each need fit in with MRMC’s mission and MRMC’s ability to impact that need.

MRMC’s process led to the identification of the following Significant Needs for Lorain County, in order of prioritization:

1. Maternal, Infant and Early Childhood Health
2. Access to Care
3. Leading Causes of Death / Chronic Disease Management
4. Preventative Health
5. Mental Health Issues
6. Weight Status – Obesity
7. Teen Births
8. Alcohol, Tobacco and Other Drug Use

## Implementation Plan

MRMC is continuing to work with other county agencies and is committed to developing a county-wide Community Health Improvement Plan. While that plan is still being finalized, MRMC is committed to addressing the health needs of the community through the strategies and tactics described in this Implementation Plan, which will be in alignment with the overall Community Health Improvement Plan.

## HOSPITAL MISSION STATEMENT

MRMC, a member of Catholic Health Partners, has the following Mission:

***Mercy extends the healing ministry of Jesus by improving the health of our communities with emphasis on people who are poor and under-served.***

Mercy's Mission and culture are expressed through the organizational core values:

***Compassion***

Our commitment to serve with mercy and tenderness

***Excellence***

Our commitment to be the best in the quality of our services and the stewardship of our resources

***Human Dignity***

Our commitment to value the diversity of all persons and to be respectful and inclusive of everyone

***Justice***

Our commitment to act with integrity, honesty and truthfulness

***Sacredness of Life***

Our commitment to reverence all life and creation

***Service***

Our commitment to respond to those in need

**COMMUNITY SERVED by HOSPITAL**

For the purposes of the CHNA, MRMC used Lorain County in Ohio as the main service area. 2011 patient discharge data from the Ohio Hospital Association indicates that approximately 86% of inpatients served by MRMC were residents of Lorain County. However, during the process, agencies serving secondary areas served by MRMC, including Erie and Huron were consulted for their input.

According to Census 2010 data, Lorain County had 301,356 residents, with 75% being adults over the age of 19, 10% being youths between the age of 12-18 and the remaining 15% being adolescents under the age of 11. Over 40% of those residents live in either Lorain (zip codes 44052, 44053 and 44055) or Elyria (zip code 44035), with each over 60,000 residents. Lorain County has 4 additional cities with over 20,000 residents: North Ridgeville (zip code 44039), Avon Lake (zip code 44012), Avon (zip code 44011) and Amherst (zip code 44011). The remaining residents live in smaller and rural communities.

The majority of residents were Caucasian (85%), followed by African-Americans (9%), Hispanics (8%), Asian (1%) and Two or more races (3%).

The mean household income in Lorain County (based on 2010 inflation-adjusted dollars) was \$61,475. In Lorain County, 14% of all residents and 11% of families had an income below the poverty level, with higher concentrations in the cities of Lorain and Elyria. Additionally, Lorain County contains multiple Medically Underserved Areas as well as Health Professional Shortage Area designations.

## PRIORITIZED SIGNIFICANT COMMUNITY HEALTH NEEDS

The table below lists the Significant Community Needs that were identified through the CHNA and specifies which needs MRMC will address.

Prioritized Significant Community Health Need	Addressed by Mercy
Maternal, Infant and Early Childhood Health	Yes
Access to Care	Yes
Leading Causes of Death / Chronic Disease Management	Yes
Preventative Health / Wellness	Yes
Mental Health	Yes
Weight Status – Obesity	Yes
Teen Births	No
Alcohol, Tobacco and Other Drug Use	No

## 2014 – 2016 IMPLEMENTATION STRATEGIES to ADDRESS SIGNIFICANT COMMUNITY HEALTH NEEDS

In 2012, Mercy provided almost \$29 million in community benefit – services and activities which benefitted the poor and underserved as well as the broader community. Of the \$29 million, almost \$24 million was related directly to those living in poverty. Mercy Regional Medical Center has supported its Mission for over 120 years, and will continue to provide quality care to the community with emphasis on the poor and under-served.

The strategies defined in the Implementation Plan will supplement the charity care and community benefit practices of MRMC, and will ensure that focus and resources are being devoted to the highest priority needs of the community.

**Addressing the Significant Prioritized Needs of Greater Lorain County:  
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**MATERNAL, INFANT and EARLY CHILDHOOD HEALTH**

**Description:** As detailed in MRMC's Community Health Needs Assessment Report:

- Lorain County saw the percent of mothers who had no first-trimester prenatal care rise from 29.6% in 2006 to 33.2% in 2008, with African American, Hispanic and women under 25 comprising those most likely to miss prenatal care early during pregnancy.
- During 1996-2005, 11.9% of births in Lorain County were to females with no prenatal care, while the City of Lorain was at 23.1%.
- The percent of low birth rates in Lorain County rose from 6% in 1990 to 7.5% in 2008, with African American mothers having the largest percentage.
- In 2009, the percentage of Lorain County mothers who continued to use tobacco products during pregnancy was at 29%, 10 points higher than Ohio mothers. Additionally, the county rate has continued to worsen, from 16% in 2005, to 21% in 2008 to the current result of 29%.
- While infant mortality actually dropped in Lorain County from 13 per 1000 in 1990 to 6.8 in 2008, the rate among African American infants is alarmingly high at 24.1 per 1000 compared to 4.2 for Caucasian infants.

**Goal:** Improve maternal, infant and early childhood health in Lorain County.

**Expected Impact:** Percentage improvement among key metrics of prenatal care, low birth weights, tobacco use and infant mortality.

**Targeted Populations:** Lorain County, with special emphasis on at-risk populations (African-American, Hispanic, Women under 25, low-income and uninsured).

**Strategies:**

1. Expand Resource Mothers Program - *The Mercy Resource Mothers Program responds to a critical need in Lorain County for preventive health care, health education and support services for low-income, high-risk pregnant and parenting women and their families. This program increases likelihood for healthy birth rates and immunization compliance.*
2. Integrate Resource Mothers Program with established OB/GYN practice to provide access to care for poor and underserved, throughout Lorain County.
3. Explore opportunities to decrease the percentage of mothers in Lorain County who smoke during pregnancy.
4. Promote Higher Participation in Child Birth Education Classes through increased promotion and access.
5. Develop quarterly educational sessions for community.
6. Improve MRMC's capabilities to address pediatric emergencies within Lorain County.

**Strategic Measures:**

1. Number of clients in both short-term and long-term programs.
2. Number of migrant workers in Lorain County assisted through program.
3. Reduction in number of pregnant women smoking by next assessment (2016).
4. Number of residents participating in Mercy sponsored childbirth education classes.
5. Number of Educational Sessions for Community presented by Mercy.
6. Number of pediatric emergencies able to be taken care of in Lorain County or appropriately transferred.

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**ACCESS to AFFORDABLE CARE**

**Description of Need:** As detailed in MRMC's Community Health Needs Assessment Report:

- In 2011, 20% of adults in Lorain County could not see a doctor when needed due to cost, and it was most prevalent among adults with incomes below \$25K annually.
- 13% of adults in the City of Lorain did not have health care coverage as opposed to only 7% of all rural and suburban adults.
- The Poverty Status Reports from American FactFinder shows that almost 11% of the nearly 81,000 families in Lorain County live below the Poverty Level and when looking at families with children under 18 years of age, the number jumps to 18% of over 38,300 families. This becomes a much larger issue among African-American families where it is 37% of 5,739 families.

**Goal:** Increase access to affordable care in Lorain County.

**Expected Impact:** Increase in the number of residents provided access to health care services and the increased ability to identify potential health risks in a larger percent of the population, especially among at-risk populations.

**Targeted Populations:** Lorain County, with special emphasis on at-risk populations (low-income, African-American, uninsured).

**Strategies:**

1. Mercy will continue its Mission to provide care to all individuals regardless of their ability to pay - *Mercy provides access to care regardless of ability to pay, which includes a sliding scale of up to 400% of Poverty Guidelines and a discount for uninsured self-pay patients that are above the 400% threshold.*
2. Increase awareness of Hospital Eligibility Link Program (H.E.L.P.), which offers Mercy patients free care and discounts as well as explores patient's eligibility for state and hospital assistance programs.
3. Mercy will continue to offer its Medication Assistance Program, which provided over \$81,000 of free medication to indigent Emergency Room patients and inpatients who required assistance in 2012.
4. Mercy will continue to offer its taxi-voucher program, which provided transportation assistance to over \$20,000 worth of transportation to over 1,200 patients in 2012.
5. Expand Parish Nursing Program – *The Mercy Parish Nursing Program strives to make a fundamental difference in the holistic health status of the communities it serves within the church setting, with special emphasis on the parishes with a large number of uninsured or impoverished members, particularly in the rural, African-American and Hispanic/Latino communities. In 2012, Mercy's Parish Nursing Program was active in 75 of the county's over 350 parishes and it is estimated that health services were provided to over 7,300 people.*
6. Expand Number of Health Fairs / Screenings throughout Lorain County, partnering with organizations that represent segments of the population in most need of health services to ensure increased participation and proper feedback and follow-up.
7. Mercy will explore additional programs where the successful Nurse Navigator program from Oncology can be implemented.
8. Mercy will explore the utilization of telemedicine in both the rural parts of Lorain County as well urban sections of the county where transportation and access to care is an issue.
9. Mercy will work with civic leaders and advocate for county-wide public transportation improvements.
10. Ensure Primary Care Physician coverage for designated Health Professional Shortage Areas (HPSA) and Medically Underserved Areas (MUA).

**Strategic Measures:**

1. Number of Self-Pay and uninsured patients seen in system.
2. Number of patients able to be assisted through H.E.L.P. Program.
3. Number of patients assisted and dollar amount of medication provided.
4. Number of patients assisted and dollar amount of transportation provided.
5. Number of active parishes and number of people provided health services.
6. Number of screenings provided and % of at-risk populations participating.
7. Number of programs with Nurse Navigator.
8. Assessment of telemedicine utilization and subsequent recommendation.
9. Improvements in county-wide transportation that may include increased routes, increased frequency of routes, additional stops, etc.
10. Adequate physician to resident ratio in HPSAs and MUAs.

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**CHRONIC DISEASE MANAGEMENT**

**Description of Need:** As detailed in MRMC's Community Health Needs Assessment Report:

- In Lorain County, Heart Disease and Stroke accounted for 28% of all adult deaths from 2006 to 2008.
- Based on 2011 inpatient data, Cardiology, Cardiovascular/Thoracic Surgery, Stroke and Transient Ischemia attacks accounted for over 20% of all Lorain County inpatient primary diagnoses.
- Lorain County had higher incidence rates compared to either the state or national rates for adults reporting having chest pain, adults reporting having a heart attack, adults diagnosed with high blood pressure, obese or overweight adults and tobacco usage. High blood pressure and high cholesterol had a higher incidence in the City of Lorain, where there are higher concentrations of Hispanics and African-Americans than in the rural or suburban areas of Lorain County.
- In 2011, 13% of all Lorain County adults had been diagnosed with diabetes, compared to 11% for Ohio and 10% nationally.
- Those adults diagnosed with diabetes also had one or more of the following health risks: high blood pressure (72%); high cholesterol (71%); overweight/obesity (50%).

The management of chronic diseases is a widespread issue that can be linked across many diseases and many individuals. In order to develop the most efficient process, Mercy is going to focus on a few of the top disease threats and their causes in Lorain County. These will include Cardiovascular, Stroke and Diabetes.

**Goal:** Improve the management of chronic disease in Lorain County, with specific focus on Heart Disease, Stroke and Diabetes.

**Expected Impact:** Percentage improvement among key metrics of cause of death, adults reporting chest pain, adults reporting having a heart attack, adults diagnosed with high blood pressure, overweight/obese adults, tobacco usage and adults diagnosed with diabetes.

**Targeted Populations:** Lorain County, with special emphasis on at-risk populations (City of Lorain).

**Strategies:**

1. Expand screenings for leading causes such as high cholesterol and high blood pressure, with special emphasis in areas where access is an issue or there is a higher incidence.
2. Expand health education programs / sessions for the community around prevention.
3. Increase public awareness of Stroke Education Program including additional education and screenings.
4. Increase public awareness of Diabetes Education Program including additional education and screenings.
5. Mercy will operate a follow-up discharge phone call program, with specific focus on at-risk patients, to ensure compliance with discharge instructions, medication management and help reduce readmissions.
6. Explore opportunities with local participants in Nursing Home Roundtable to discuss additional effective methods to manage chronic diseases.
7. Track and measure D5 compliance with identified patients at employed physician offices.

**Strategic Measures:**

1. Number of screenings for leading causes.
2. Number of health education programs for community.
3. Number of people educated and screenings provided regarding Stroke.
4. Number of people educated and screenings provided regarding Diabetes.
5. % of discharged patients called and % reduction in readmissions.
6. Collaborative progress towards additional methods to manage chronic diseases.
7. % of patients compliant with D5 measures.

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**PREVENTIVE HEALTH**

**Description of Need:** As detailed in MRMC's Community Health Needs Assessment Report, in Lorain County:

- Only 55% of adults visited a doctor in the past year for a routine check-up.
- 1 in every 5 adults (21%) engaged in no physical activity the previous week prior to being surveyed.
- Only 45% of adults had a flu shot in the past year.
- 42% of youths spent 3 or more hours per day watching television compared to 32% in Ohio (2007) and 33% nationally (2009).
- Only 53% of women over 40 reported having a mammogram in the past year and just 42% in the City of Lorain.
- Less than 60% of males over 50 reported having a Prostate-Specific Antigen (PSA) test in the past year and only 31% in the City of Lorain.

The results for many key indicators are less desirable in the City of Lorain, where unemployment is almost 10% compared to 6.4% for Lorain County and the mean HH income is \$34,769 compared to \$65,553. There is also a greater concentration of African-American people living in the City of Lorain as opposed to Lorain County, thereby potentially indicating a greater risk for not receiving these preventive health tests.

**Goal:** Improve the participation in preventive health tests.

**Expected Impact:** Percentage improvement among key metrics of routine check-ups, physical activity, flu shots, physical activity among youths, mammograms and PSA tests.

**Targeted Populations:** Lorain County, with special emphasis on at-risk populations (City of Lorain).

**Strategies:**

1. Expand health education programs in community around nutrition and exercise.
2. Expand preventive health education programs and screenings around mammograms, PSA tests and flu-shots to target populations most at risk, including the urban, minority and rural segments of the population.
3. Leverage knowledge of aligned primary care physicians and specialists to develop a speaker's bureau and knowledge repository that would provide regular education to the community through talks and articles.
4. Increase awareness of Parish Nursing sponsored screenings.
5. Promote preventive health through increase utilization of Welcome to Medicare Initiative.
6. Develop clinical integration strategies that reward population management services.

**Strategic Measures:**

1. Number of health education programs and residents in attendance.
2. Number of preventive Health Education programs for at-risk populations in the community.
3. Number of people educated through speaking engagements and created materials.
4. Increase in participation of parish sponsored screenings.
5. Number of Medicare eligible patients receiving Welcome to Medicare Initiative physical.
6. Implementation of clinical integration strategies that improve population health measures.

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**BEHAVIORAL HEALTH**

**Description of Need:** As detailed in MRMC's Community Health Needs Assessment Report:

- The percent of Lorain County persons with Behavioral Health (BH) needs served by the County Board of Mental Health for 2007-2009 was over 23% for persons of all income – this was higher than the state rate of 18.9%.
- The percent of Lorain County persons less than 200% of the Federal Poverty Line with BH needs served by the County Board of Mental Health for 2007-2009 was 78.5% compared to the state rate of 63%. This was the 4<sup>th</sup> highest rate among the 16 counties in the Northeast Ohio Region.
- In 2011, 1 of every 5 Lorain County adults rated their mental health as Not Good on four days or more in the previous month and 4% considered attempting suicide.
- Among youths, 6% had attempted suicide in the past year, with 3% making more than 1 attempt, which is well above the HP 2020 Objective on 1.7% for suicide attempts by adolescents.

While transportation and access remains a large issue, the biggest barrier to care remains the stigma associated with mental illness. The lack of awareness, education and understanding of mental health issues by society can lead to the stigma associated with mental health issues and dissuade residents who need help to not seek it.

**Goal:** Improve education and awareness of behavioral health issues and ensure access to care for those in need.

**Expected Impact:** Percentage improvement among key metrics of mental health self-ranking and both adult and youth suicide attempts.

**Targeted Populations:** Lorain County, with special emphasis on at-risk populations (low-income).

**Strategies:**

1. Continue to provide both Inpatient and Outpatient behavioral health services at Mercy Regional Medical Center.
2. Foster state and local community relationships in promotion of population health.
3. Participate in collaborative efforts with other community agencies as opportunities present themselves to improve access of care for all in need of behavioral health services.
4. Develop community-wide education program for behavioral health issues to promote increased awareness, education and understanding.
5. Promote suicide prevention education through Parish Nursing program.
6. Develop program for embedding Behavioral Health clinicians in Mercy Patient Centered Medical Homes.
7. Develop effective and efficient process to address Emergency Department patients presenting with BH needs.

**Strategic Measures:**

1. Number of patients Inpatients and Outpatients treated.
2. Increased awareness and acceptance of population's behavioral health needs.
3. Development of county-wide collaboration towards improved access to BH Services in Lorain County.
4. Number of education programs and communications provided to community.
5. Number of residents educated about suicide prevention.
6. Number of identified Mercy Primary Care Physician practices operating with embedded BH services.
7. Implementation of Crisis Team to facilitate timely disposition of BH patients at Mercy Emergency Departments.

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**OBESITY**

**Description of Need:** As detailed in MRMC's Community Health Needs Assessment Report:

- Roughly, Two-thirds of adults in Lorain County were overweight (35%) or obese (32%) in 2011 according to their Body Mass Index (BMI), with the 32% obesity rate being higher than both the 30% rate for Ohio and the 28% national rate.
- 1 in every 5 adults (21%) engaged in no physical activity the previous week prior to being surveyed.
- 14% of Lorain County youths were considered obese, which is higher than the national rate of 13%, and another 11% were considered overweight.
- 42% of youths spent 3 or more hours per day watching television compared to 32% in Ohio (2007) and 33% nationally (2009).
- 15% of youths did not participate in physical activity the previous week prior to being surveyed.

**Goal:** Improve education about nutrition and increase rate of those youths and adults exercising regularly.

**Expected Impact:** Percentage improvement among both adults and youths in key metrics of BMI index, lack of physical activity, and time spent watching television.

**Targeted Populations:** Lorain County, with special emphasis on at-risk populations (low-income and those that lack transportation).

**Strategies:**

1. Increase availability of low-cost or no-cost exercise classes, especially in urban and rural areas.
2. Increase number of Health Education Programs in community around nutrition and exercise, with an emphasis on providing culturally specific information when needed.
3. Increase number of parishes participating in Parish Nursing Healthy Living Programs.

**Strategic Measures:**

1. Number of exercise classes provided and number of residents in attendance.
2. Number of nutrition and exercise related Health Education programs in the community.
3. Number of parishes and members participating in Healthy Living Programs.

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**TEEN BIRTHS**

**Description of Need:** As detailed in MRMC's Community Health Needs Assessment Report:

- In the City of Lorain between 2001-2007, the rate for teen births was 63.5 births per 1,000 teens compared to the Lorain County rate of 37.5 per 1,000 teens, the state rate (40.5 per 1,000 teens) and the national rate (50.3 per 1,000 teens).

**Goal:** Mercy will not address this Significant Need as other community agencies are specifically designed and better prepared to address this health need. Additionally, as a Catholic facility, Mercy Regional Medical Center does not support the use of contraception as a means to prevent new life. However, MRMC will continue to support groups such as Catholic Charities and Cornerstone Among Women that assist this population and will provide care to any member of this population that chooses Mercy for their care.

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**ALCOHOL, TOBACCO and OTHER DRUG USE**

**Description of Need:** As detailed in MRMC's Community Health Needs Assessment Report:

- Binge drinking in Lorain County (5 or more drinks on one occasion in the past month) was at 23% in 2011, compared to only 17% for Ohio and 15% nationally.
- The current rate of 23% of adults who binge drank in the past month has increased from 13% in 2002 and 18.5% in 2008-09.
- In 2011, 53% of youths had tried a drink of alcohol at some point in their lifetime, with 12.6 years being the average age of onset.
- Although adult smoking has decreased from 28% in 2002 to 22% in 2011, it is still much higher in Lorain County than the national rate of 17%.
- The % of adult smokers is higher in the City of Lorain at 25%.
- The rate of smoking has increased for youths, as 14% had smoked in the past 30 days in 2011 compared to 10.8% in 2009.
- The percent of youths that had tried a cigarette in their lifetime also rose from 26.1% in 2009 to 31% in 2011.
- In 2011, 14% of youths in Lorain County had used medications that were not prescribed for them or took more than prescribed to feel good or get high.

**Goal:** Mercy will not address this Significant Need as there are other organizations in Lorain County that are specifically designed and better prepared to address this health need. Mercy will support them as needed. Additionally, Mercy will continue to enforce its tobacco-free hiring policy and tobacco-free campus, as well as foster non-smoking and smoking cessation among employees and patients.

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**COMMUNITY COLLABORATIONS**

**Maternal, Infant and Early Childhood Health** – *Birth Right of Lorain County, Catholic Charities Family Center, Child Resource Center (Lorain), Cornerstone Among Women (counseling center for pregnant women/teens), El Centro (services for Spanish/Latin individuals), Elyria City Health Department, Faith House (housing in Lorain for low income moms and children), Family Alliance Council of Lorain County, Genesis House (battered women services), GRADS program through Joint Vocational School (for pregnant high school students), Haven Homeless Shelter, Help Me Grow (services for women/children with low income), Lorain Breastfeeding Coalition, Lorain City Health Department, Lorain County Child & Family Health Services Coalition, Lorain County Community Action Agency, Lorain County Community College (LCCC), Lorain County Domestic Task Force, Lorain County General Health District, Lorain County Health and Dentistry (FQHC), Lorain County Job and Family Services, Lorain County Legal Aid, Lorain County Maternal Depression Task Force, Lorain County Metropolitan Housing, Lorain County Urban League, Lorain Safety Coalition, OB/GYN physicians Dr. Regina Hill and Dr. Alberto Delgado, Reach Higher Lorain County (advancement of education in Lorain County), Salvation Army, Sisters of the Humility of Mary, The Blessing House (no charge child care for parents in crisis), Women-Infant-Children (WIC) Program*

**Access to Care** – *Abigail Ministries, Catholic Charities, Community Social Service, Drug Repository Program, Easter Seals, El Centro (services for Spanish/Latin individuals), Elyria City Health Department, Genesis House (battered women services), In-home Services Network, local nursing homes, Lorain City Health Department, LCCC ADN Service Learning Program, LCCC Dental Hygiene Program, Lorain County Department of Jobs and Family Services, Lorain County General Health District, Lorain County Health and Dentistry (FQHC), Lorain County Legal Aide, Lorain County Urban League, Lorain Downtown Ministries, Lorain Free Clinic, Lorain Social Security, Nord Center, Oberlin Prayer Pastors' Fellowship, Red Cross, The Synod of the Covenant, Veterans Administration Outpatient Clinic*

**Leading Causes of Death / Chronic Disease Management** - *American Cancer Society, American Diabetes Association, American Heart Association, Drug Repository Program, El Centro (services for Spanish/Latin individuals), Elyria City Health Department, Lake Erie Crushers minor league baseball team, Lorain City Health Department, Lorain County Aids Task Force, LCCC, Lorain County Fair, Lorain County General Health District, Lorain County Metro Parks, Lorain County Office on Aging, Lorain County Urban League, Lorain Free Clinic, Mercy Nursing Home Roundtable (quarterly meeting held by Mercy which includes representatives from over 25 local long-term care facilities), Negro Business & Professional Women of Lorain, Nord Center*

**Preventative Health** - *Alzheimer's Association, American Cancer Society, American Council for Fitness and Nutrition, EHOVE Vocational School, El Centro (services for Spanish/Latin individuals), Elyria City Health Department, Greater Cleveland Health Education and Service Council, Live Healthy Lorain County Partners, local nursing homes, Lorain County Alcohol and Drug Task Force, Lorain City Health Department, Lorain County Health Department, Lorain County Urban League, Lorain Free Clinic, Negro Business & Professional Women of Lorain, Second Harvest Food Bank of Northeast Ohio*

**Mental Health Issues** – *211 (First Call for Help), Emergency Management Group, Far West Center (community mental health center), Firelands Counseling Center, Haven Homeless Shelter, Homeless Task Force, local nursing homes, Lorain County Board of Mental Health, Nord Center*

**Weight Status / Obesity** - *American Council for Fitness and Nutrition, Live Healthy Lorain County Partners, Lorain County General Health District, Lorain County Metro Parks, Lorain County Ohio State University Extension Agency, Second Harvest Food Bank of Northeast Ohio*