

# Who we are



## One team

### ONE MINISTRY, SERVING MANY COMMUNITIES

We are one ministry serving seven regions in Ohio and Kentucky, pursuing one Mission to improve the health of our communities, emphasizing people who are poor and under-served. Together, our passion is to make lives better and make healthcare easier.

### Our Mission

We extend the healing ministry of Jesus by improving the health of our communities with emphasis on people who are poor and under-served.

### Our Vision

Mercy Health is the preferred choice in our communities for reliable, compassionate, high value care at the time and place those we serve need or want it.

Through innovative practices, processes and partnerships, we will grow the ministry and maintain financial stability.

### Our Values

Compassion, Excellence, Human Dignity, Justice, Sacredness of Life and Service.

### Our Promise

To make lives better—mind, body and spirit.  
To genuinely enjoy being of service.  
To make healthcare easier.

### Mercy Health

Patient encounters (2017): **6.8 million**

Places to receive care: **Nearly 500**

Hospitals: **23**

Post-acute care facilities: **26**  
(includes senior living communities, hospice programs and home health agencies)

Employees: **More than 33,500**

Employed providers: **About 1,700**

Total community benefit (2017): **\$384 million**

Economic impact in Ohio: **\$10.1 billion a year**

Total assets (2017): **\$6.8 billion**

Net operating revenue (2017): **\$4.7 billion**



Find us online at [mercy.com](http://mercy.com)

A Catholic healthcare ministry serving Ohio and Kentucky